

Healthcare Practice Eliminates Downtime and Achieves HIPAA Compliance in 90 Days

COMPANY	INDUSTRY	EMPLOYEES	LOCATION
Atlantic Primary Care Associates	Healthcare	85	Boston, MA

THE CHALLENGE

Atlantic Primary Care Associates operates four clinic locations across the greater Boston area, serving over 20,000 patients annually. Their aging IT infrastructure was causing frequent outages that directly impacted patient care, with EHR systems going offline multiple times per month.

A recent risk assessment revealed critical gaps in their HIPAA compliance posture, including unencrypted patient data transfers, lack of proper access controls, and insufficient backup procedures. The practice faced potential fines and reputational damage.

Staff members were spending excessive time on IT workarounds rather than patient care, and the practice urgently needed a technology partner who understood healthcare regulations and clinical workflows.

THE SOLUTION

Intelligent iT executed a 90-day HIPAA compliance transformation, beginning with a thorough gap analysis against all HIPAA Security Rule requirements. We migrated the practice to a HIPAA-compliant cloud infrastructure with redundant systems ensuring 99.99% uptime.

Our team implemented role-based access controls, encrypted data at rest and in transit, and deployed automated backup systems with 15-minute recovery point objectives. We established a Business Associate Agreement (BAA) framework for all technology vendors.

We also rolled out HIPAA security awareness training for all staff, implemented secure patient communication channels, and established continuous compliance monitoring with real-time alerting for any policy violations.

THE RESULTS

99.99%

System uptime achieved (up from 96%)

90 Days

To full HIPAA compliance

60%

Fewer IT support tickets

Zero

HIPAA violations since implementation

“ *Our old IT provider treated us like any other business. Intelligent iT understood that when our systems go down, patients suffer. Since they took over, we haven't had a single outage that impacted patient care, and we finally have the confidence that our patient data is properly protected.*

Dr. Sarah Okonkwo

Managing Partner, Atlantic Primary Care Associates

Ready to Transform Your IT?

Schedule a free consultation with Intelligent iT

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