

Regional Transportation Company Modernizes IT Across 8 Locations

| COMPANY | INDUSTRY | EMPLOYEES | LOCATION |
|-------------------------------|----------------------------|-----------|----------------------------|
| Coastal Logistics & Transport | Transportation / Logistics | 220 | San Diego, CA & West Coast |

THE CHALLENGE

Coastal Logistics & Transport operates a fleet of 300+ vehicles across 8 locations from San Diego to Seattle. Each location had been managing its own IT independently, resulting in incompatible systems, inconsistent security policies, and no centralized visibility into operations.

Dispatchers relied on a mix of legacy software and manual processes, with no real-time fleet visibility across locations. Communication between sites was fragmented, and the lack of standardization made it impossible to generate unified reporting for management.

The company was also facing increasing cybersecurity threats targeting the transportation sector, with no unified security framework to protect driver data, route information, and client shipping records across their distributed network.

THE SOLUTION

Intelligent IT executed a comprehensive IT modernization program that unified all 8 locations under a single managed infrastructure. We deployed standardized networking equipment, centralized identity management, and a unified communications platform that connected every location seamlessly.

We migrated dispatch and fleet management systems to a cloud-based platform with real-time tracking and analytics, giving management unprecedented visibility into operations across all locations. Standardized workstation images and automated patch management ensured every endpoint was consistent and secure.

A unified cybersecurity framework was implemented with centralized SIEM monitoring, consistent security policies across all sites, and encrypted communications between locations using SD-WAN technology that also improved network performance and reduced connectivity costs.

THE RESULTS

99.9%

Network uptime across all locations

Unified

Management dashboard for all 8 sites

30%

Reduction in overall IT costs

45%

Faster cross-location communication

“ *We went from eight separate IT environments to one unified system practically overnight. For the first time, I can see real-time operations across every location from a single dashboard. Intelligent iT didn't just modernize our IT, they modernized how we run our business.* ”

Thomas Reilly

CEO, Coastal Logistics & Transport

Ready to Transform Your IT?

Schedule a free consultation with Intelligent iT

intelligentit.io | hello@intelligentit.io | 2-Minute Response Guarantee